



WARRANTY APPLICATION PROCEDURE

FOR

DEALERS AND END USERS

The warranty registration form located in the canister on your machine should be completed and returned to Busch Equipment Company LLC when your AKRON unit is received. Important information about the safe use and maintenance of our products can be found in the Owner's Manual. The manual must be completely read before using your AKRON equipment.

Notice: The warranty process cannot begin until the registration form is received.

Use the following steps when submitting all AKRON warranty applications.

1. Notification of any warranty must be submitted to Busch Equipment Company LLC prior to making any repairs.
2. Completed warranty claim form should be forwarded to ronb@duolift.com or via fax (402) 564-5385.
3. Supporting information including but not limited to pictures, invoices, description of failure, failed parts (if requested) or any other applicable information should be submitted with the completed Warranty Claim Form.
4. Your claim will be submitted for review after all the required information is received. If all information is not submitted the claim will be delayed or ultimately denied due to lack of information. A member of our team may be in contact to get more claim information. Upon approval, the contact on the claim form will be notified by phone or email for finalization of the claim.
5. **Failure to follow these steps could result in denial of your warranty claim.**